

## Introduction

This guide looks at accessing **MyChildAtSchool (MCAS)** for a parent with an **existing MCAS Account** in the following two ways;

- The desktop web view
- The app view in the new User Interface (UI) of **MCAS**

The example screenshots in this guide are for illustration purposes only and may differ from your view of the desktop or app. **Your school configures how your MCAS Dashboard looks.** For the app screenshots where the android view is different to the iOS Apple view, we have shown both examples.

For more guidance on **MCAS** for parents please click [here](#)

## Email Addresses and Passwords

The **MCAS Login** process enables parents to log into the **MCAS** online parent portal using an **Email Address**.

- In the example parents have **MCAS** accounts across multiple schools then they will be able to view those **Students MCAS** accounts **in one place** .
- Parents will need to use the **Email Address** registered with their **MCAS** account and current **Password** (Recovery Email Addresses have been linked to the Password and will also work).
- If parents have multiple **Email Addresses** registered to their **MCAS** accounts - all **Email Addresses** (including the Recovery Email Address if they have one) will allow them to **Login**

## Forgotten Login Details

- Forgotten **Email Address**? - Contact your school who will be able to help.
- Forgotten **Password**? - Follow the instructions in [How to reset your MCAS Password](#) in this guide.

## New Parent Accounts

The **MCAS Login** process allows parents to log into the **MCAS** online portal using their **Email Address** and **Password**. Parents can view multiple **Student MCAS** accounts in one place.

- Schools also have the function to enable self-sign for parents see [How to Use Self Sign Up for MCAS Accounts](#)
- Parents who already have an MCAS account will not need to click the link in the email, the new student will appear automatically.
- Parents will receive an email from their school with a link to the **Parent Login** screen.
- Parents will click **Here** in the email to open the **CREATE YOUR PASSWORD** screen

Below is an **example email** sent to a parent.

Hello from MyChildAtSchool.com

A request to setup your MCAS account has been received.

Below are the details to setup your account.

Email - [sravani.konidala@bromcom.com](mailto:sravani.konidala@bromcom.com)

Password - Please click [Here](#) to create your login password.

If you did not request these details, please contact your school.

Please do not reply to this email as any received emails are deleted immediately.

Regards

MyChildAtSchool.com

- Parents will **Enter Password** and **Confirm Password**.
- Parents will then click **Create Password**.



### CREATE YOUR PASSWORD

Enter Password

Confirm Password

Create Password

[Back to Sign in](#)

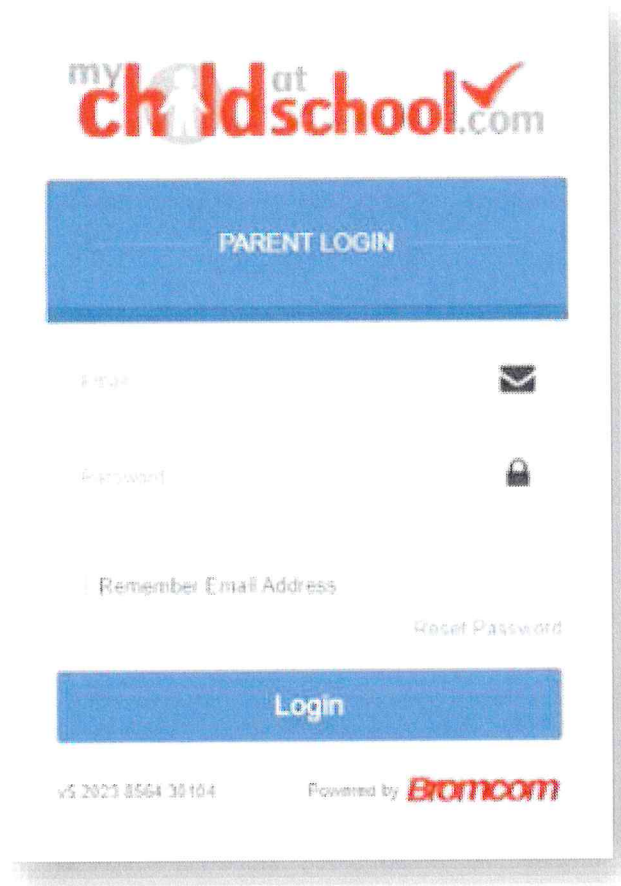
## Desktop View

### Login

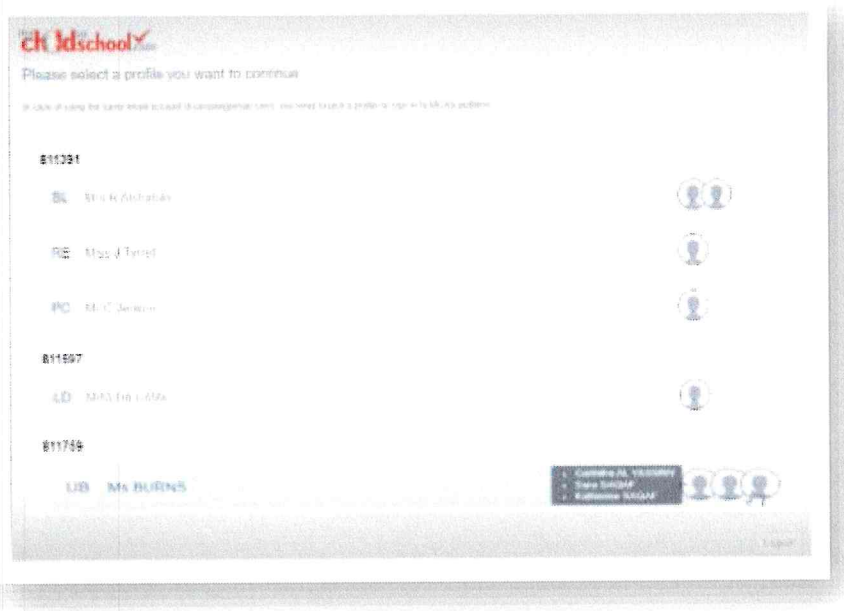
- From within the web browser type [www.mychildatschool.com](http://www.mychildatschool.com)
- This will open the **PARENT LOGIN** screen.
- Enter your **Email Address** and **Password**. Use the **Email Address** registered to the **MCAS** account and the **Password** to **Login**.
- Click on the **Login** button.

This **Login** will login to see all **Students** linked to that **Email Address**.

Note: Parents should contact the School if they receive the message  
**Incorrect Email Address or Password.**

The image shows a screenshot of the 'mychildatschool.com' parent login page. At the top is the logo with a red checkmark. Below it is a blue button labeled 'PARENT LOGIN'. There are two input fields: 'Email' with an envelope icon and 'Password' with a lock icon. Below the password field is a 'Remember Email Address' checkbox and a 'Reset Password' link. A large blue 'Login' button is at the bottom. At the very bottom, it says 'v5 2023 8564 30104' and 'Powered by Bromcom'.

- If parents have **more than one Profile** using the **same Email Address**, a popup will appear, select the **Profile** they wish to use to continue to the **Dashboard**.
- Students associated with each **Profile** are displayed on the right-hand side. **Note:** Hover over the student icons on the right hand side to see the student's names associated with each **Profile**.

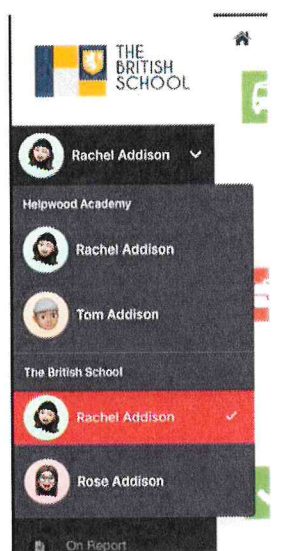


The **Dashboard** will open for the chosen **Profile**.

## The MCAS dashboard

The **MCAS Dashboard** allows parents to view multiple **Student MCAS** accounts in one place.

- All **Students** linked to a parent account will appear in the top left dropdown in the **Dashboard** with **School** and **Student Name**. This dropdown allows parents to switch between different **Student** accounts.
- For the MCAS Desktop view in the example image below this shows the selected **Student** in **Red**.

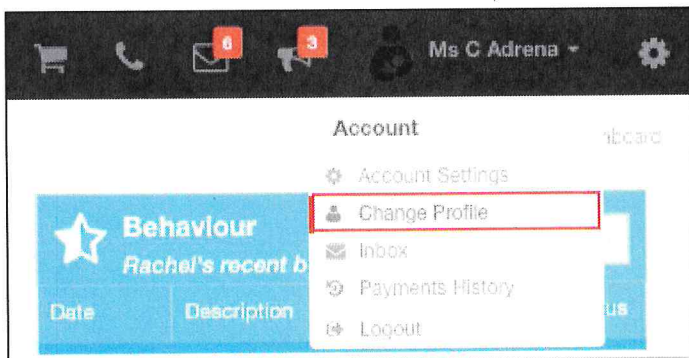


**Note:** Parents will see **Students** who are viewed by a different **Profile** who share the same **Email Address**. If parents click on those **Students**, they will get a message **In order to view the profile, select the relevant profile**.

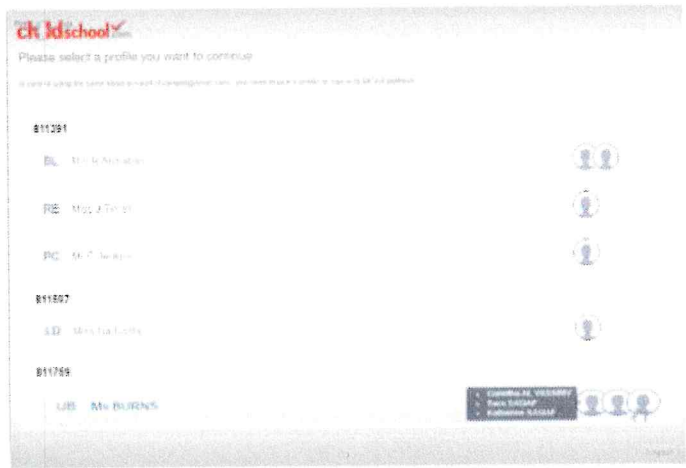


**How to change profile**

Click on **Account** in the top left-hand corner of the online parent portal and select **Change Profile** from the dropdown menu to change **Profile**.



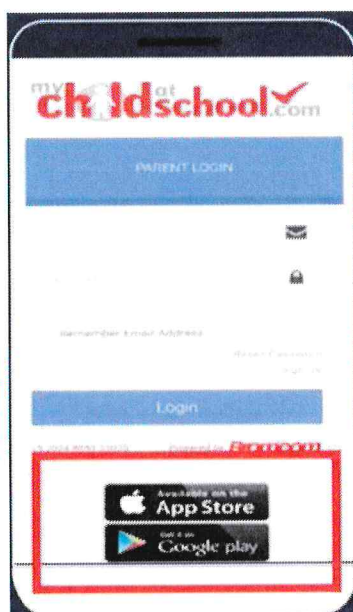
The **Profile** popup opens, select a **Profile**, and click **Change Profile**



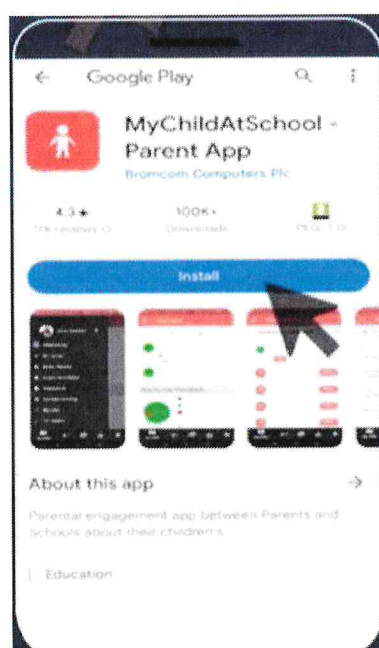
## MCAS App

### Install the App

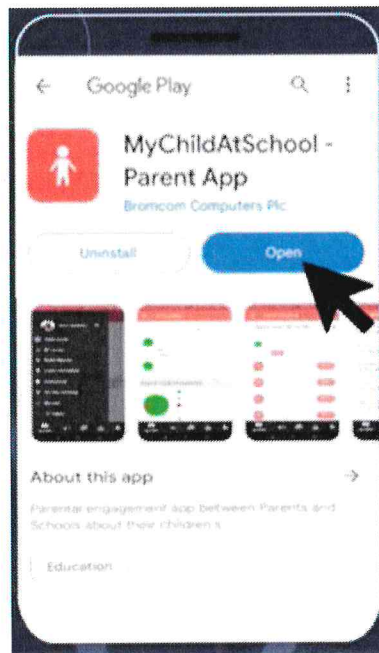
When logging in either from an invitation email sent from your school for new accounts or from [www.mychildatschool.com](http://www.mychildatschool.com) for existing accounts parent then have the option to **install the MCAS Parent App** either from the **App Store** or **Google Play** depending on what type of mobile device have.



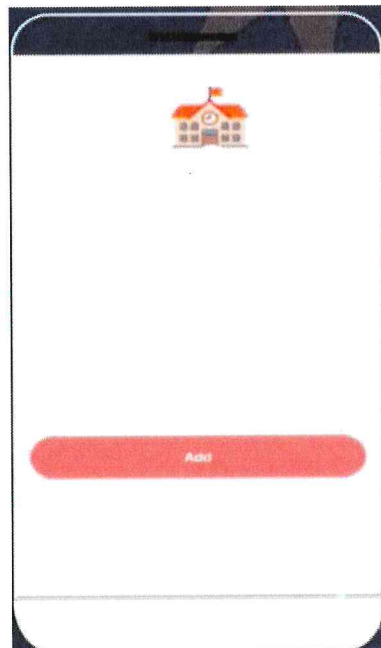
When you access either the **App Store** or **Google Play** you will see a screen that looks something like the example below;

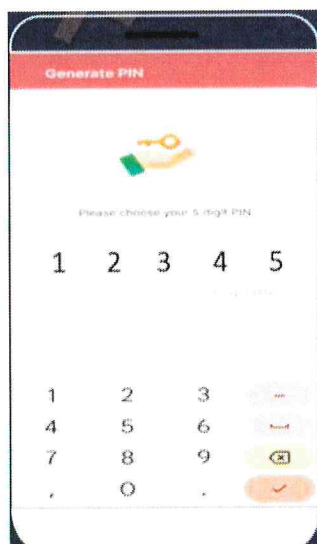


Click **Install** then once the application has installed you can click **Open**. Please be aware users will need to enable notifications on mobile phones when they install the app to get notifications for important messages from their school.



This will take you to the **login screen**, here you can enter your **Email Address**, **Password** and click **Add**.





From here you will be asked to **set your 5 digit pin** and **tick** to confirm.

## Navigation

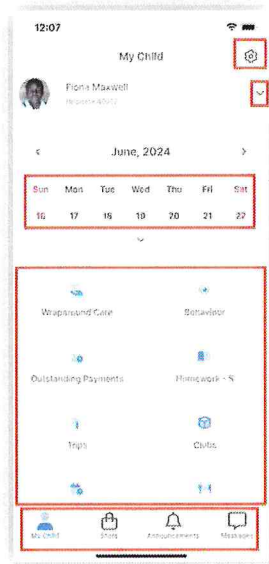
When a parent loads the new MCAS Parent App on a mobile device they will first see the new **My Child** central dashboard for their child. The dashboard contains the following features:

- **Settings** button – Account Settings, Privacy and Security, Financial Payment Methods, Financial Order History, and School Contact Information.
- **Student account** dropdown – switch to another student account.
- **Weekly calendar** with **Attendance** information by day.
- Access to the modules (e.g., Behaviour, Homework).

### Banner

The banner along the bottom contains the following further options;

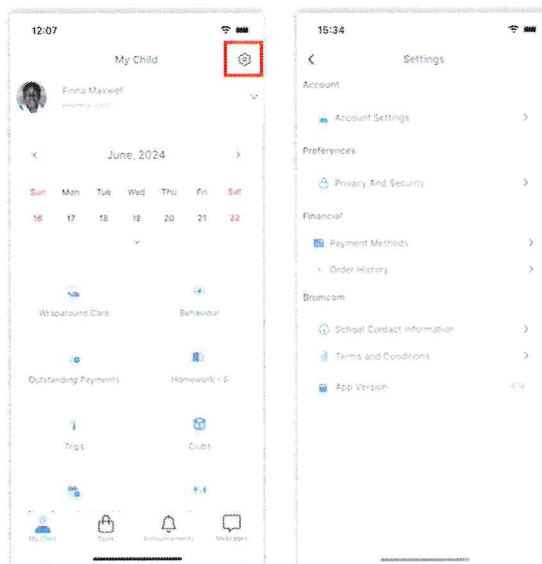
- **Store** – Displays school products that can be purchased online.
- **Announcements** – Displays announcements from the school.
- **Messages** – Displays messages from the school.



### My Child > Settings

Clicking on the **Settings** cog, users will be able to access the following screen:

- **Account Settings** – change profile and log in to another account.
- **Privacy and Security** – change Pin and Password.
- **Financial Payment Methods.**
- **Financial Order History** - order transactions.

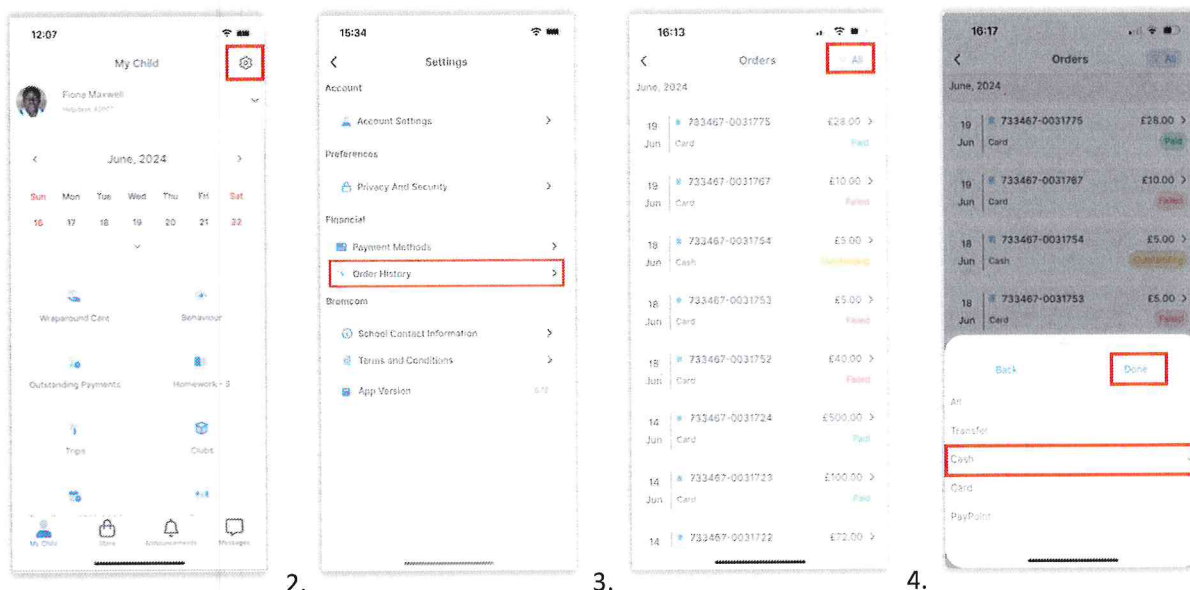


### My Child > Calendar

Clicking on a date in the calendar, users can see the student's **Attendance** information by day. Clicking on the arrows will display the previous or next day.

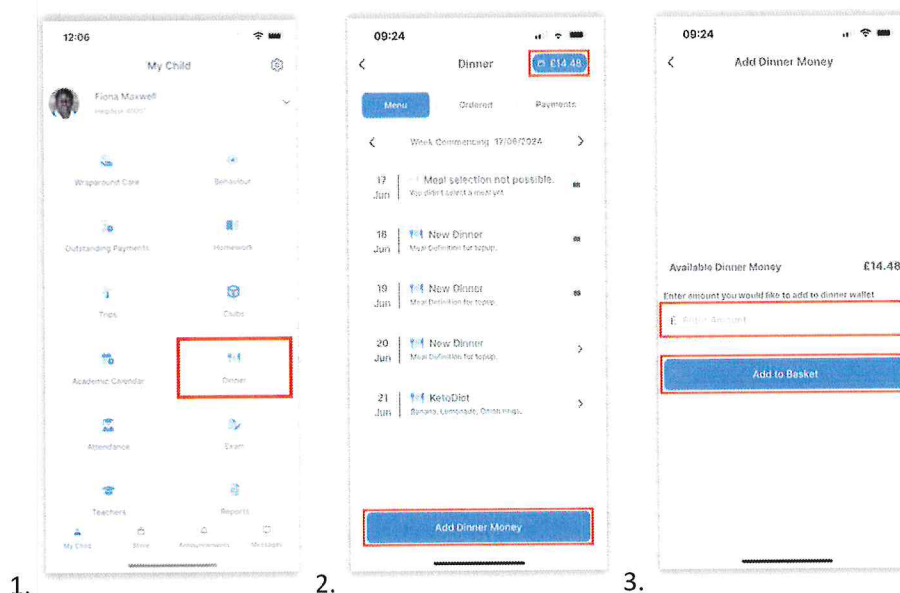
- Select the payment method you would like to filter and click **Done**.

**Note:** Go to My Child > Settings > Payment Methods > My Cards to see the last five transactions. Clicking on See All will take you to the Order History screen mentioned above.



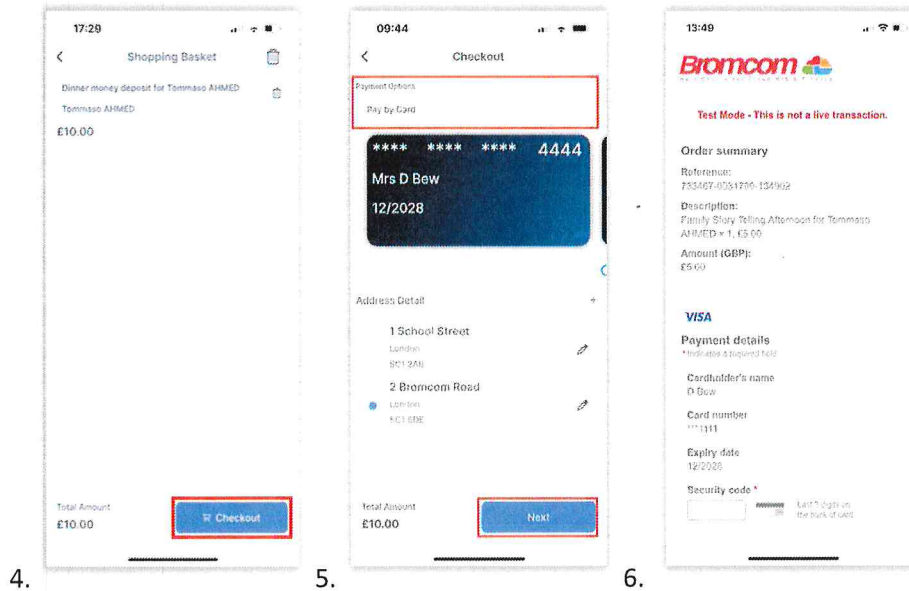
## View and add Dinner money

- On the **My Child** dashboard, go to the **Dinner** module.
- The blue wallet at the top of the Dinner screen displays the available dinner money balance. Click on the **Add Dinner Money** button.
- Enter the amount you would like to add to the dinner wallet and click **Add to Basket**.



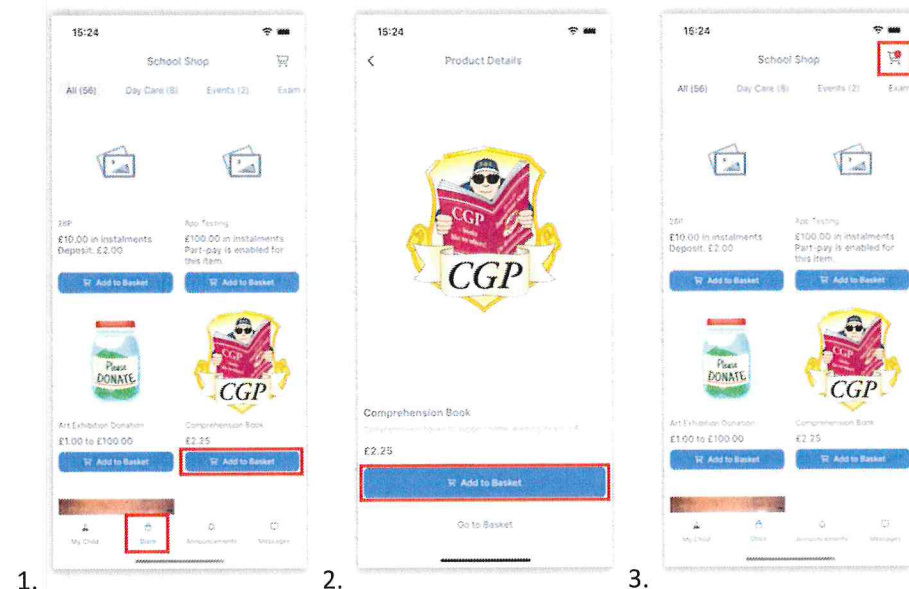
- Once you have added it to the **Basket**, you will be taken automatically to the **Shopping Basket** screen where you can click **Checkout**.
- Select a **Payment Option** from the dropdown and click **Next**.

- This will take you to the Bromcom **Order Summary** screen to complete payment.

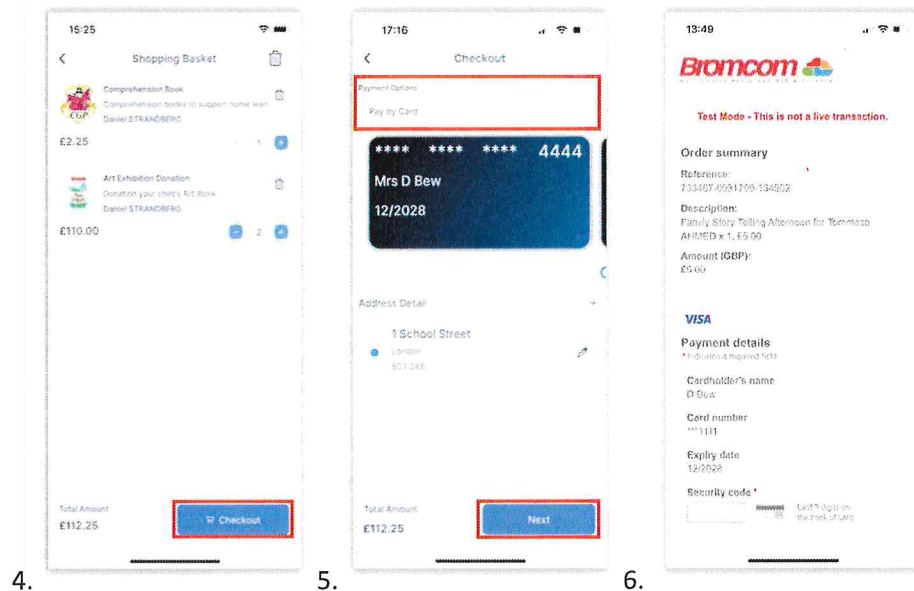


## Store

- Go to **Store** in the banner. Click **Add to Basket** against the item you would like to purchase.
- Complete any payment options and select any sizing if relevant and click **Add to Basket**.
- Once you have finished adding items from the Store to the Basket, click on the **Basket icon**.

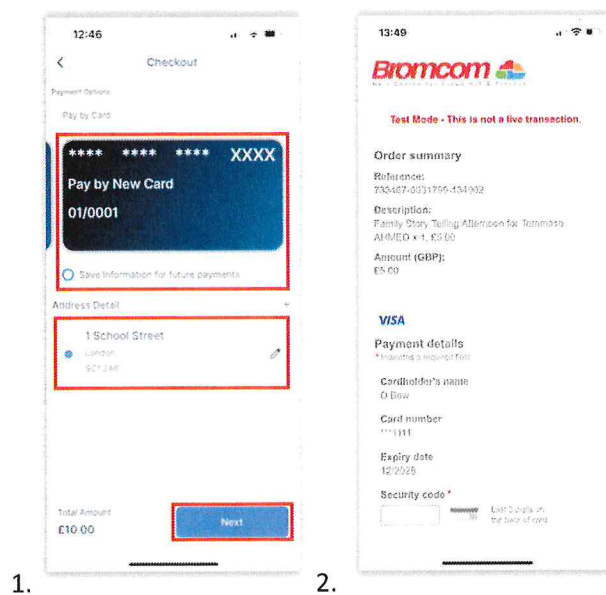


- On the **Shopping Basket** screen, click **Checkout**.
- Select a **Payment Option** from the dropdown and click **Next**.
- This will take you to the Bromcom **Order Summary** screen to complete payment.



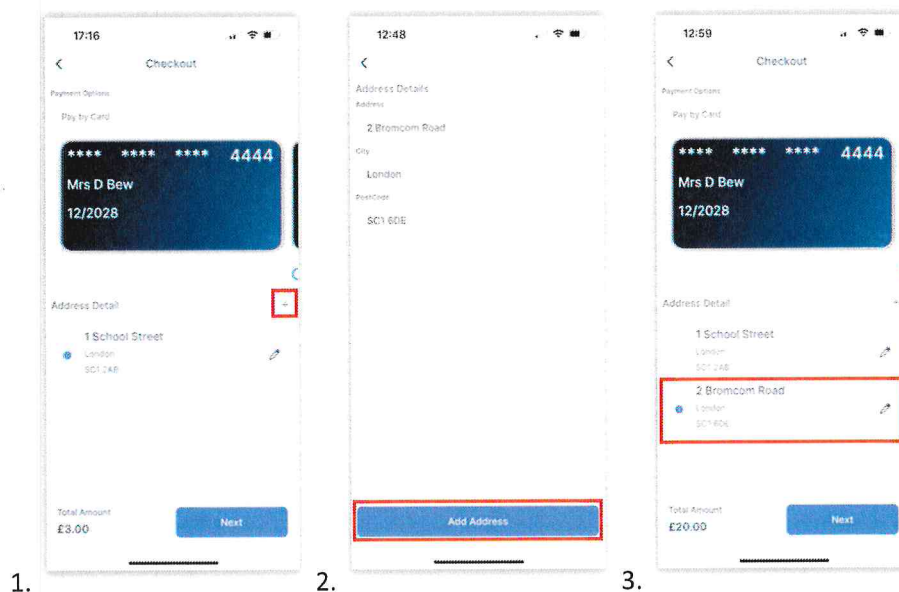
### Add a new card for online payments

- When making an online purchase on the Checkout screen, choose **Pay by New Card** (you may need to swipe past saved cards to see this option). Tick **Save information for future payments** to save this card. Select from the list of saved addresses. Click **Next**.
- This will take you to the Bromcom **Order Summary** screen to complete payment.



## Add a new address to a payment card

- When making an online purchase on the Checkout screen, simply click +.
- Enter the new **Address Details** and click **Add Address**.
- The new address will automatically be selected for the selected card.



## Delete a payment card

- On the **My Child** dashboard screen, go to **Settings**.
- Go to **Financial > Payment Methods**.
- Go to **My Cards**.
- Click on the **three dots** next to the card you would like to delete and click **Delete Card**. The deleted card will be removed from the card Payment Options.

